CANCELLATION AND REFUND POLICY

a) Tuition fees are not refundable if a student fails to:
   - comply with the performance conditions of the school; or
   - meet the visa requirements imposed by the Commonwealth Government

b) A refund of all monies will only be given if a visa is rejected. This must be supported by documentary evidence.

c) Tuition fees and Homestay fees are refundable in full if University Senior College at Adelaide University Inc. (USC) is notified 28 days before the starting date. Less than 28 days, 80% of tuition fee is refundable.

d) Should a student become sick, unable to complete the course and have to return to their home country, a pro-rata refund less 10% will apply provided a doctor’s certificate and return air ticket is produced.

e) If a student cancels Homestay accommodation with less than two weeks notice they may be liable for the first period of rent unless USC can find a replacement student for the Homestay family.

f) Refund requests must be made in writing to USC. If a student enrols through an agent, the refund will be paid through that agent. The original Letter of Offer must be returned with the refund request.

g) No refund is payable after a student commences studying the Intensive English course according to their Letter of Offer. No refund is payable if a student arrives after the start date shown on the Letter of Offer.

h) Course fees are not transferable to another person or institution.

i) A full school term (10 weeks) notice must be given before withdrawal from Year 11 and/or Year 12 as shown on the Letter of Offer. Failing this, 50% of the full semester’s fee will be charged.

j) Any refunds applicable in the case of a student default will be provided within 4 weeks after receiving a written claim by the student and within 2 weeks in the case of any default by USC.

The student is required to attend all scheduled classes unless otherwise negotiated with USC or where there is a legitimate reason (e.g. doctor’s certificate) in accordance with Australian Government visa regulations.

All lesson materials supplied by USC are copyright and remain the property of USC. The student will at all times strive to achieve the academic goals of the course and agrees to abide by the rules and code of conduct of USC. If there is serious breach of such rules and codes of conduct USC reserves the right to cancel the enrolment without refund.